

POLICY # 1-V

TITLE: BAD DOG / LOCKED GATES

1. THE WESTVILLE UTILITY AUTHORITY READS WATER METERS BEGINNING ON THE 15TH OF EACH MONTH. THE METER READER MUST HAVE ACCESS TO EACH METER.
2. DOGS MUST BE TIED OR KEPT UP SO THE METER READER DOES NOT GET BITTEN.
3. IF THE METER READER CANNOT GET TO A METER BECAUSE OF A DOG, OR FOR ANY REASON, THE METER WILL BE ESTIMATED. IF THE METER IS OVERESTIMATED, DUE TO BAD DOGS OR LOCKED GATES, NO REFUND WILL BE ISSUED AND A \$25.00 RETURN TRIP FEE WILL BE CHARGED TO THE CUSTOMER.
4. IF METERS CANNOT BE READ AFTER THREE (3) MONTHS, FOR ANY REASON, THE ACCOUNT WILL BE CLOSED AND SERVICES DISCONTINUED.
5. DEPOSITS WILL NOT BE REFUNDED AND DEPOSITS WILL HAVE TO BE PAID BEFORE ACCOUNT COULD BE REOPENED.

THIS POLICY HAS BEEN APPROVED BY THE WESTVILLE UTILITY AUTHORITY BOARD OF TRUSTEES. SEE COVER PAGE OF POLICY AND PROCEDURE BOOK FOR ADOPTION DATE.